



Council for Standards in Human Service Education

Assuring best practices in Human Service Education through
evidence-based standards and a peer-review accreditation process

<https://cshse.org>

3337 Duke Street, Alexandria, VA 22314-5219
571-257-3959

Yvonne M. Chase, PhD, LCSW,
ACSW
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University of Alaska

Julia M. Bernard, PhD, LMFT, CFLE
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Norwich University

TBA
Vice President of Publications

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11/17/2023

Dr. Soyeon Cho, Associate Professor and Chairperson
285 Jay Street
Academic Complex A 805
Brooklyn, NY 11201
Re: CSHSE Board accreditation decision

Dear Dr.Cho,

The CSHSE Board reviewed the Reader reports and voted to **reaccredit the Human Services Associate Degree program at the New York City College of Technology with no conditions**. The program's **reaccreditation** cycle will be from October 2023 to October 2028.

The Readers noted many strengths of the program:

- Standard #1: The Associates in Human Services program seems to prepare human services professionals to serve people at all levels of society, which is represented in the core courses for the major and the available practicums. There is a balance of theory and practice with opportunities to learn and work with an array of service populations.

- Standard #6: The full-time faculty represent a racially/ethnically diverse group of educators and hold doctorate degrees from prestigious universities in an array of disciplines. The full-time faculty are prolific scholars with publications in top tier journals, edited volumes, and single authored books. They also present at both national and international conferences on topics that serve their student population and the communities they serve.

b. From Site Visit

The program is comprised of dedicated and diverse professionals, some of whom have held leadership positions in the field of Human Services regionally and nationally.

The program is housed in a new facility with all other Health Science Programs with bright spaces, smart classrooms, free health and dental services for students. There is clear collaboration amongst the program.

The Board consisted of alumni and community agency members.

The Program hired former graduates as part time faculty.

The program is student-centered and special consideration has been given to an Hispanic-centered approach to students in this demographic.



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Recommendations not related to standard compliance:

- Efforts should be made to support the faculty with professional development by supporting membership in professional Human Services organizations and ongoing training that is relevant to the Human Services academic discipline.



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The next accreditation cycle will be an **interim report and review cycle**. The self-study submission must be completed within the timeline for the **October 2028** Board review. **A copy of this letter must be included with your next self-study.**

As an accredited program, the Program must regularly review information on the CSHSE website, <https://cshse.org>, for any new changes in policies and standards. Your program must use the standards that are in effect at the time when the application is submitted for the next cycle.

During this accreditation cycle, your accredited program has the responsibility to maintain active CSHSE membership each year of the accreditation cycle for the accreditation status to remain in good standing. Refer to the Member Handbook, Accreditation and Self-Study Guidelines for updated information. Additionally, the accredited program shall ensure that the program representative contact information remains current with CSHSE and is updated as needed.

Please refer to the Board actions for maintaining accreditation in Appendix I of the Member Handbook. Your Program must ensure that program and student achievement indicators on the CSHSE website remain accurate (within 2 years of the current academic year) and the hyperlinks remain active. The CSHSE will review this information at each board meeting during the year: February, June, and October. Contact the CSHSE VPA if a hyperlink must be revised so that our website is current with your program information.

Congratulations on continuing accreditation with the Council for Standards in Human Service Education continuing as an accredited program/ becoming accredited and supporting quality and excellence human services education.

A formal certificate, signed by our President, Dr. Yvonne Chase, will be forthcoming.

Sincerely,

Julia M. Becerra

Julia M. Becerra Bernard, Ph.D., LMFT, CFLE, CCTP (she, her, hers)
Vice President of Accreditation
Council for Standards in Human Services Education
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Alexandria, VA 22314-5219
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Cc: Dr. Yvonne Chase, Program Director and CSHSE President
Dr. Soyeon Cho, Associate Professor and Chairperson of Human Services.
Dr. Maureen Archer-Festa, Dean of the School of Professional Studies.
Provost Pamela Brown, Chief Academic Officer.
Judith Herzberg, Lead Reader
James Ruby, Board Member at Large