



# Council for Standards in Human Service Education

*Assuring the quality, consistency, and relevance of human service education programs.*

<http://www.cshse.org>

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July 2, 2016

Dr. Lynne Kellner  
Human Services  
Fitchburg State University  
160 Pearl Street  
Fitchburg, MA 01420

Dear Dr. Kellner:

It's my privilege to inform you that the Bachelor of Science Program at Fitchburg State University has been reaccredited by the Council for Standards in Human Service Education (CSHSE) for the period of May, 2016 through May, 2021.

## PROGRAM STRENGTHS

The readers of your self-study identified many strengths of your program to include:

- The course offerings demonstrate a commitment to well-rounded Human Services paradigms.
- The program appears to be solid, rigorous, and balanced.
- Multiple types and levels of program evaluation are thorough, relevant, and useful for management and decision-making purposes.
- An increased emphasis on Cultural Diversity is evident throughout the program.
- The program manual is clear and concise regarding processes involving admission and continuance in the program, determination of internship eligibility, and a clear process for working with students having difficulties.
- The Internship Placement Manual is user-friendly and easy to follow.

- The program has sustained continuous growth in enrollment over the past five years.
- The faculty have close relationship with students, and they are willing to work with students who have learning and personal challenges.
- The program has close relationships with community agencies, which allow faculty to design and build a curriculum that will prepare students for the current needs of employers in the field.

## REQUIREMENTS FOR NEXT REACCREDITATION

There are no areas that need remediation for the next reaccreditation!

## RECOMMENDATIONS

- Consider revising Standard 16.c.1 to better demonstrate how the knowledge, theory, and skills for Case Management are included, analyzed, and applied in the curriculum.

You are to be commended for the quality of the self-study document that was submitted. It included multiple sources to address each standard. In particular, the readers identified that Standard 4 outlined a comprehensive evaluation process. It included tables, graphs, a variety of data collection measures, and extensive data.

Your next reaccreditation will be May, 2021. There will be a site visit required. Please include a copy of this letter with your next self-study.

You will receive a letter from the CSHSE President, Dr. Elaine Green, along with a formal Certificate of Accreditation.

Congratulations! We are pleased to have Fitchburg State University as one of our exemplary accredited programs.

Sincerely,

Jacquelyn Kaufmann  
Vice President of Accreditation

Cc: Dr. Elaine Green, President, CSHSE  
Dr. Adrienne Bey, lead, CSHSE  
Dr. Christine Shane, Chair, Behavioral Sciences, FSU  
Dr. Jane Fiske, Interim Dean of Arts and Sciences, FSU  
Dr. Paul Weizer, Interim Provost and Vice President for Academic Affairs, FSU