



# Council for Standards in Human Service Education

*Assuring the quality, consistency, and relevance of human service education programs.*

<http://www.cshse.org>

3337 Duke Street, Alexandria, VA 22314-5219

571-257-3959; [info@cshse.org](mailto:info@cshse.org)

Elaine R. Green, EdD, HS-BCP  
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Chestnut Hill College

Winona Schappell, MEd, HS-BCP  
Vice President Accreditation  
Lehigh Carbon Community College  
(ret.)

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Alabama Dept. of Mental Health

June 11, 2018

Dr. Catherine Kavanagh, Instructional Director/Chairperson  
Delaware Technical Community College, George (Wilmington) Campus  
300 North Orange Street  
SE 210  
Wilmington, DE 19801

Dear Dr. Kavanagh,

It is my privilege to inform you that the associate degree Human Services Program at Delaware Technical Community College-George (Wilmington) Campus has been reaccredited by the Council for Standards in Human Service Education (CSHSE) for the period June 2018 through June 2023.

## **PROGRAM STRENGTHS**

The readers of your self-study have identified the following strengths of your program including:

- Program is aligned to community needs
- Evidence of institutional effectiveness through qualitative and quantitative measures
- Program graduation competencies specific for the major and each course has core course performance objectives that are measurable
- Well qualified and award winning faculty
- Diversity and inclusion addressed across the curriculum
- An established, robust fieldwork experience (400 hours and more than 100 individualized placements)
- Human Service offices and facilities are welcoming, clean, and accessible
- Use of a "dispositional and personal conduct indicator" rubric for assessing fitness for the profession
- An established and active advisory board

## **REQUIREMENTS FOR NEXT ACCREDITATION**

**There are no conditions required for the next accreditation**

## **ADDITIONAL RECOMMENDATIONS**

The following recommendations, although not required, are submitted for your consideration:

**Standard 4c1 and 4c2** The Program must routinely provide reliable information to the public on its performance, including student achievement. 1. Mechanism used to share evaluative data with internal and external stakeholder. 2. Content of information shared.

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*This Standard focuses on program outcomes. In the Self Study narrative, the college provided more collegewide data than is required. The DTCC Human Service program webpage does provide a link to just the Human Services program student achievement indicators. This link is also available on the CSHSE website*

**Curriculum Standards 11-19** Demonstrate how the following are included as a major emphasis of the curriculum: NOTE: *Identify and briefly describe the ways in which a course or courses complies with each Specification (e.g. textbook chapters, lectures, in class activities, assignments, etc.). Refer the reader to the appropriate syllabus/syllabi and or specific assignment for verification.*

*It was not possible to ascertain compliance from the master syllabi that were included in the self-study. However, during the site visit, the program was able to provide the appropriate syllabi with course assignments and texts.*

The Readers felt that the Human Service reaccreditation self-study from Delaware Technical Community College, George Campus was comprehensive and well written.

As stated above, your next Interim Report and Review (no site visit) will be June 2023. Please review information on our website, [www.cshse.org](http://www.cshse.org) for any new policies and standards related to the Associate degree program. The program must also ensure that your Program and Student Achievement Indicator links on the CSHSE website remain active during this accreditation period. This letter must be submitted with your next Interim Report.

Congratulations on continuing your program accreditation and becoming one of our exemplary accredited programs! A formal certificate, signed by our President, Elaine Green, will be forthcoming.

Very sincerely,

Winona Schappell, M.Ed., HS-BCP  
Vice President Program Accreditation

Cc: Dr. Kathy Janvier, Vice President/Campus Director, Stanton/George Campuses  
Dr. Katherine Friel, Dean of Instruction, Stanton/George Campuses  
Dr. Elaine Green, CSHSE President and Lead Reader  
Dr. Adrienne Bey, Treasurer, former Board Member-at-Large