



Council for Standards in Human Service Education

*Assuring best practices in Human Service Education through
evidence-based standards and a peer-review accreditation process*

<https://cshse.org>

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November 2, 2021

Dr. Lynann Butler
Human Services and Counseling
Metropolitan State University of Denver
Campus Box 12
PO Box 173362
Denver, Colorado 80217-3362

Dear Dr. Butler,

As the CSHSE Vice President of Accreditation, I am pleased to inform you that Metropolitan State University of Denver Human Services B.S. degree has been reaccredited by the CSHSE Board. The Human Services baccalaureate program is reaccredited with no conditions from June 2021-June 2026. This accreditation cycle includes the approved extension. A site visit will be required for the June 2026 reaccreditation cycle.

The Readers noted many strengths of the Program:

- The Program has a long-standing accreditation since 1980
- The Program offers student support through the internship experiences in pre-internship activities, seminars, and access to supervision.
- The Program is fully staffed and coordination of roles is accomplished with department meetings and formal retreats.
- Program administrators are subject to a 360-degree (a top to bottom and bottom to top) evaluation process.
- Curriculum adjusts to changes due to strong community connections, e.g., aligning fieldwork hours to the requested skills from the community partner.
- The Program has included two program courses to the institution's general studies program offering greater exposure.
- The Institution offers intensive training of the LMS platform for both students and faculty and were well prepared to make adjustments in response to the pandemic.
- The Program communicates expectations in multiple ways to students before and during the program.
- The Program offers a strong multidisciplinary curriculum and is intentional in training competent professionals.
- The Program offers a portfolio development workshop led by a Prior Learning Specialist.
- The Program offers a specialized multicultural course in the curriculum.
- The Program incorporates an excellent assessment approach with pretesting in the initial human service course and post testing when the student reaches internships. Multiple forms of evaluations are used to obtain an holistic view of the program's effectiveness.

Additional Recommendations

- The CSHSE Board notes that only degree level programs can be accredited. CSHSE does not accredit concentrations, minors, or certificates. The Program website and marketing materials must be clear that only the B.S. degree in Human Services and Counseling is accredited.
- Since the Program uses a strong varied assessment approach, demonstrate this approach with more examples of rubrics, exams, assessment projects rather than just the one major assessment tool that was provided.
- CSHSE Self-Study Readers are all volunteers. Ensure that the document is carefully proofread, paginated, and documented evidence in folders are connected with embedded

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links to provide for | an improved reading process and provide a direct navigation between the narrative and documented evidence.

The next accreditation cycle will include a site visit and must be completed for the October 2026 Board review. **A copy of this letter must be included in your next self-study.**

As an accredited program, the Program must regularly review information on the CSHSE website, <https://cshse.org>, for any new changes in policies and standards. Your program must use the standards that are in effect at the time when the application is submitted for the next cycle.

During this accreditation cycle, your accredited program has the responsibility to maintain active CSHSE membership each year of the accreditation cycle for the accreditation status to remain in good standing. Refer to the Member Handbook, Accreditation and Self-Study Guidelines for updated information. Additionally, the accredited program shall ensure that the program representative contact information remains current with CSHSE and ASCENT Management, LLC and is updated as needed.

Please refer to the Board actions for maintaining accreditation in Appendix I of the Member Handbook. Your Program must ensure that program and student achievement indicators on the CSHSE website remain accurate (within 2 years of the current academic year) and the hyperlinks remain active. The CSHSE will review this information at each board meeting, February, June, and October. Contact the CSHSE VPA or ASCENT Management, LLC if a hyperlink must be revised so that our website is current with your program information.

Congratulations on continuing your program accreditation. A formal certificate, signed by our President, Dr. Yvonne Chase, will be forthcoming.

Sincerely,



Winona Schappell, M.Ed.
CSHSE Vice President of Accreditation

CC: Dr. Alfred Tatum, Provost
Dr. Rebecca Trammel, Dean
Dr. Julia Bernard, CSHSE Secretary and serving as Lead Reader